

Accessibility Guide for Windmill Village Hotel, Golf Club & Spa

<https://www.windmillvillagehotel.co.uk/>, 02476 404040

Contact for accessibility enquiries: Silvio Faller



Welcome

At Windmill Village Hotel, Golf Club & Spa we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book for your specific requirements.

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Bedrooms in the main building
 - Reception Lobby
 - Reception Lounge
- There is level access from the Windmill Suite entrance to:

- Windmill Suite
 - Pickford Suite
 - Pickford Suite Patio area
 - Toilets on the Windmill Suite corridor
- There is level access from the Old House entrance to:
 - Loft18 Restaurant
 - Miller's Lounge
 - Toilets leading of Miller's Lounge
 - There is level access from the Cellar Bar entrance to:
 - Cellar Bar
 - Cellar Bar Lounge
 - Vault 52 Gin Bar
 - Pickford Suite patio area
 - Toilets in the Cellar Bar



Access with steps

- There are steps from the main entrance to:
 - Windmill Suite
 - Toilets on the Windmill Suite corridor
- There are steps from the Windmill Suite entrance to:
 - Leisure & Spa area
 - Cellar Bar Lounge
 - Cellar Bar
 - Vault 52 Gin Bar
 - Toilets in the Cellar Bar



Bedrooms

- We have non-allergic bedding.



Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- The bathroom has a lower bath tub and sink.
- The bathroom has grab rails

Hearing

- The (bedroom) TVs have subtitles.
- All staff have disability awareness training.

Visual

- The walls and the doors have high color contrast.
- We have information in large print and other.

General

- Staff are available 24 hours a day.
- All staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Windmill Village Hotel, Golf Club & Spa
Birmingham Road
Coventry
West Midlands
CV5 9AL

Travel by public transport

- You can get to by bus.
- The nearest bus stop is in Brassington. The bus stop is 3.1 miles / 5.0 km from Self-catering Example.
- The nearest train station is Coventry. The train station is 11 miles / 17.7 km from Self-catering Example.

Travel by taxi

- You can get a taxi with Veezu by calling 02475096833.

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is complimentary.
- There is a drop-off point at the main entrance.
- From the car park to the entrance, there is level access.
- There are dedicated tarmac parking spaces with ample room for unloading and maneuvering.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1080mm wide, or more.

- The path is sloped.

Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.

Getting around inside

Visual Impairment - General Information

- We have high colour contrast between walls and doorframes.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.



Accessible bedrooms

Accessible bedroom

- The route to the bedroom is 800mm wide, or more. The bedroom door is 800mm wide.
- The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 800mm wide.
- The bathroom has a lower bath, 420mm high.
- The shower head can be lowered if required.
- The toilets have handrails.
- There is 1000mm in front of the toilet. The toilet seat is 470mm high.
- The taps are lever operated and the sink is 750mm high
- The walls and the bathroom fittings have high colour contrast.





Accessible bedrooms

Getting around outside



Communal Garden

- From the main entrance to the gardens, there is level access.



Lawn Area

- From the main entrance to the gardens, there is level access.

Customer care support

Accessibility equipment

- We can provide a wheelchair. Wheelchair is free.
- The nearest toilet area for assistance dogs is located in the grounds around.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- All staff have disability awareness training.
- We have information in large print .
- Staff are available 24 hours a day.

Guide last updated: June 2024